

STEPHAN SPIEGEL

6 years experience developing for Salesforce and Dynamics CRM systems and collateral web systems, emphasizing best practices and maintainability.

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</> SKILLS

Web Development HTML5 CSS Javascript JQuery Kendo UI
Salesforce Development Apex VisualForce Unit testing Best Practices
.Net Development C# ASP Visual Studio Team Services Dynamics CRM Development
Continuous Integration Visual Studio Team Services git ant Powershell
Functional Programming elm es6 F#

EMPLOYMENT

Senior Software Developer, CLEAResult - Austin, TX (Remote from Portland, ME)

Developed and maintained Energy Efficiency Rebate tracking systems based on Salesforce and Dynamics 2014-10 — Present CRM.

- Mentored and directed a team of three Salesforce developers
- Refactored legacy code for readability and maintainability in three different Salesforce instances
- Extended existing Salesforce unit tests to include functional testing
- Set up single sign-on for Salesforce using Azure Active Directory
- Developed Salesforce Sandbox post-copy script for masking Personally identifiable information (PII)
- Developed dynamic data grid using Dynamics CRM as backend
- Developed and maintained Dynamics CRM portal sites
- Spearheaded development of unit tests for Dynamics CRM plugins
- Developed build scripts for Continuous Integration using Visual Studio Team Services

Salesforce Developer, PECI - Portland, OR

Developed and maintained Salesforce-based Energy Efficiency Rebate tracking system on three Salesforce 2014-03 — 2014-10 instances.

- Mentored and directed a team of four developers
- Refactored legacy code for readability and maintainability
- Extended unit test coverage for large code base from 75% to 80%
- Developed new functionality: CSV parser in Apex

Salesforce Developer, Nuehealth - San Francisco, CA (Remote from Portland, OR)

Developed and administered Salesforce-based Medical Tourism platform. 2012-06 — 2013-12

- Developed Apex and VisualForce Code: Web-to-Lead processing, audit trail for HIPAA compliance, email template library
- Provided CRM Administration support: Permissions and data sharing, trained users and maintained user documentation

Customer Support Lead, ResortCom International - San Diego, CA

Supervised a team of 20 customer support agents in a resort management call center.

2004-11 — 2007-11

- Pioneered roll-out of Rightnow CRM system, including testing and training of new users.
- Supervised and coached support agents to consistently exceed revenue goals.

German and French Translator, Freelance - Arcata, CA

Translated and transcribed German and French source material.

2001-06 — 2004-07

- Translated written documents and transcribed video recordings pertaining to market research.
- Translated academic journal articles.

EDUCATION

BA, Humboldt State University

1999-01 — 2001-01

Northwest University, Xi'an, China

1999-08 — 2000-07